

Executive Biography



Michelle S. Raue

**Senior Vice President
Chief Claims Officer**

Michelle Raue is Senior Vice President, Chief Claims Officer

Michelle joined Preferred Mutual in August 2020 as Senior Vice President of Claims. During her tenure, she has leveraged data and analytics to measure and drive performance efficiencies as well as implement innovative claim handling strategies to improve both the customer experience and reduce indemnity costs.

Michelle has over 30 years of experience in the Property and Casualty Insurance industry. Her extensive claims background, contemporary vision of the future, and proven track record for driving continuous process and performance improvements, have enabled her to lead teams which exceed expectations and deliver an innovative and differentiated claims experience for the organization, its agents, and policyholders.

Michelle earned a bachelor's degree in business management from the University of South Alabama and holds an Associates in Claims designation (AIC).